

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 115120	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2020
NAME OF PROVIDER OF SUPPLIER SIGNATURE HEALTHCARE OF SAVANNAH		STREET ADDRESS, CITY, STATE, ZIP 815 EAST 63 STREET SAVANNAH, GA 31405	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0886 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on record review and staff interview the facility failed to ensure coronavirus (COVID)-19 test results were received timely for four (4) of five (5) facility staff reviewed for testing. Specifically, the facility failed to obtain COVID-19 test results in 48 hours for staff and failed to contact the state health department regarding the inability of the lab to turn around test results within 48 hours. Findings include: 1. Review of the facility policy entitled, Novel Coronavirus (COVID-19) revised on 8/31/2020 indicated the purpose was to provide guidance on the novel Coronavirus (COVID-19) that will help facilities protect, to the extent possible, the health, safety, and well-being of all residents and stakeholders (staff). Due to the particular nature of COVID-19, a facility should always remain in close contact with its local health department for the most up to date guidance about the prevalence of COVID-19 as well as for any other questions about COVID-19 and appropriate protocols to follow. Per CDC (Center for Disease Control) instruction, prompt detection, triage and isolation of potentially infectious persons is critical to preventing additional respiratory illness exposure. COVID TESTING 1. A facility should test all residents and stakeholders for COVID-19, including individuals providing services under contractual arrangements and volunteers, as per all federal, state, and company requirements. 2. Testing may be conducted based on the parameters set forth by CMS (Center for Medicaid/Medicare Services), including but not limited to: a. Testing frequency. e. The response time for test results. 2. Review of laboratory reports for testing of Coronavirus 2019 showed the following for staff: -Certified Nursing Assistant (CNA#1) The specimen was collected on 9/11/2020; the test results came back to the facility on [DATE] with an indication of None Detected for [MEDICAL CONDITION] Pathogens. -CNA#2 The specimen was collected on 9/11/2020; the test results came back to the facility on [DATE] with an indication of None Detected for [MEDICAL CONDITION] Pathogens. -Licensed Practical Nurse (LPN#1) The specimen was collected on 9/17/2020; the test results came back to the facility on [DATE] with an indication of None Detected for [MEDICAL CONDITION] Pathogens. -CNA#3 The specimen was collected on 9/17/2020; the test results came back to the facility on [DATE] with an indication of None Detected for [MEDICAL CONDITION] Pathogens. In an interview on 9/21/2020 at 2:40 p.m., the Administrator was asked if the lab provided COVID-19 test results within 48 hours. The Administrator said, It's not always 48 hours when we get the test results back but it's supposed to be. The Administrator said, We are testing everyone today. Yes, every staff person. We tested staff twice last week and the week before. Signs were observed on both set of fire doors that led into the Magnolia unit and Cypress unit that indicated Mandatory all stakeholders (staff) in ALL departments are to be tested twice weekly per CDC (Center for Disease Control)/CMS (Center for Medicare and Medicaid Services) guidelines. Dates will be 9/8/2020 and 9/11/2020. Then test will be done every Monday and Thursday from 7:00 a.m. to 4:00 p.m. Starting every Monday 9/14/2020 and Thursday attendance. In an interview on 9/21/2020 at 6:00 p.m. the Staff Development Coordinator (SDC) said the facility had been getting test results for staff in 72 hours. We started this on a Tuesday which was a holiday week (Labor Day). We had a second test on that Friday (the 11th). That was a weekend and I don't think the lab was prepared. In general, it's been a 72 hour turnaround. It would have been the Director of Nursing (DON) that communicated with Corporate about getting the test results back in 48 hours. In an interview on 9/21/2020 at 6:00 p.m. the Administrator indicated they were familiar with the directive from CMS for a 48 hour turnaround to get the test results back for staff. The Administrator stated, I don't know how we can get them any faster. The Administrator stated he/she would check with the Director of Nursing (DON) to find out if the DON sent the State Health Department any emails about not getting test results back within 48 hours. The Administrator indicated there may have been some test results that came back in two days. During an interview on 9/22/2020 at 10:10 a.m. the Administrator indicated the received date on the test results report was the date the facility got the results. The Administrator stated CNA #2's results showed the specimen was collected on 9/11/2020 and results were received on 9/14/2020. 3. In an interview on 9/22/2020 at 10:25 a.m. the Business Office Manager indicated the facility had not received the last COVID-19 test results for the specimens collected on 9/18/2020. The Business Office Manager stated, the lab did maintenance on their system either on Saturday or Sunday. The Business Office Manager stated the delays in receiving results resulted from the weekends. Review of the test results received from the facility on 9/22/2020 for CNA#1 and CNA#2 did not include evidence of the COVID-19 test results for specimens collected on 9/18/2020. In an interview on 9/22/2020 at 10:35 a.m. the Administrator indicated the facility did not have the results for CNA#2 for the 9/18/2020 COVID-19 testing. In an interview on 9/22/2020 at 12:37 p.m. the Administrator indicated the facility did not have the test results back for CNA#1's test on 9/18/2020 and the Administrator was waiting to hear from Corporate to find out if they had emails of contacting the Lab and the State about not getting 48 hour turn around on the test results. In an interview by telephone on 9/22/2020 at 3:30 p.m. the DON said, I personally have not communicated with State. I had a conversation with Corporate. One of the answers I got was the lab was going to put on more staff with (name of lab) and do test on Sunday. That was maybe two weeks ago that I heard that. I will get the lab results periodically when we do the staff and residents. Its maybe two (2) or three (3) days when I don't get anything in my mailbox than all of a sudden there is a whole bunch. But I've been looking at the dates on them and the majority that I have seen they have been with 48 hours. On the week of Labor day we could not do them on Monday because the mail did not go out. So we did Tuesday and then with a three (3) day window did on Friday. I noticed that Monday when I got a bunch of them back it was three days the date on them from the date received from the date reported. I put a sticky note on them to our staff development person because she/he oversees that to some degree and said obviously we can't do these on Fridays I sent (the Administrator) an email this morning, where some plans we had, because we were having problems with the lab not getting them consistently in 48 hours there is a backup lab we could ask about. The DON indicated other than the group of testing on week of Labor Day, test results had not exceeded 48 hours. When the DON was notified that the facility had not received the COVID-19 results back from 9/17/2020 and 9/18/ testing dates until 9/21/2020, the DON said, Oh definitely indicating the receipt of the results exceeded 48 hours after the specimens were collected. The DON said, We can't be doing them on Friday. We can't get that 48 hour turn around because obviously the lab doesn't do them on Sunday. I just remember Corporate saying it. They say they (the lab) do them on Saturday but not Sunday. In an interview on 9/22/2020 at 4:45 p.m. at the Administrator indicated the lab still had not sent the results for CNA #1 and CNA #2, both tested on [DATE]. Review of an email sent by the Administrator on 9/22/2020 at 4:45 p.m. to the State revealed that the facility had not made an attempt to contact the State about the difficulties they were having with getting a 48 hour turnaround of results from the lab until the last day of the survey. Review of the county positivity rate for Chatham county, where this facility was located, indicated it was at 10.6%. The CMS guidance put out on 8/26/2020 indicated this would require facilities to test staff twice a week.</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.